

A Message from The Children's Hospital of Buffalo Foundation and Kaleida Health Foundation

March 16, 2020

To Our Donors and WNY Community Members:

Each and every day, The Children's Hospital of Buffalo Foundation and Kaleida Health Foundation are dedicated to supporting the needs of our hospitals, clinical teams, patients and health of the Western New York community. Our success is only possible because of the support of our generous donors, like you.

As you know, COVID-19 education and readiness has been taking place across Kaleida Health, New York State and the country over the last few weeks. As we navigate through the evolving situation, there are a few things we want you to know:

- The **health and safety** of our community is at the center of all that we do each and every day, so please know that we at the Foundations are monitoring the Centers for Disease Control (CDC) and our clinical experts' guidelines and will keep you, our valued donors, updated on potential postponements or cancellations of our upcoming events. Specific Updates:
 - Kiss Cares for Kids/WBEN Radiothon to be **postponed**, we will follow up with the new date once secured
 - Kaleida Health Heart to Heart Relay is still on as scheduled at this time but we are closely monitoring and will update everyone if there will be a change
- Kaleida Health has implemented an [enhanced visitation policy](#) across the organization, which impacts much of what we do at the Foundations. This includes cancelling all on-site check presentations, room-to-room visits with patients, hospital tours, press events and on-site meetings at the hospitals, which may impact our ability to meet and engage with you in person. This means:
 - Changing all meetings to phone and virtual meetings
 - Our Foundation team working remotely until further notice, available by email or cell phone
 - Postponements of all tours and events located at our hospitals
 - Increased digital donor communications including emails and social media relative to changes in upcoming events and activities
 - Recommendation for online donation processing where possible instead of via mail or drop-offs.
 - [Kaleida Health Foundation Website](#)
 - [The Children's Hospital of Buffalo Foundation Website](#)
- Kaleida Health leadership and physicians are **keeping you and our community informed on COVID-19 updates** regularly. You can receive the most updated and accurate information from our clinical experts on the virus at <https://www.kaleidahealth.org/coronavirus/>

- **How can you help?** Now, more than ever, both foundations are working on ways we can enhance our support to our clinical teams, who are working vigilantly to prepare for what COVID-19 may bring in the coming weeks. You can help by:
 - Following the [suggested prevention guidelines](#) to help curve the spread of the virus
 - Follow Kaleida Health and The Children's Hospital of Buffalo Foundation on social media for updates on COVID-19 and changes to upcoming events and activities
 - Donate online to support our care teams, helping to provide needed supplies to prepare for the possible surge in patients needing our help
 - [Kaleida Health Foundation Website](#)
 - [The Children's Hospital of Buffalo Foundation Website](#)

Now, more than ever, our support to Kaleida Health and Oishei Children's Hospital is critical. **Thank you to our doctors, nurses, staff and hospital leadership** for your dedication to being there to inform, prepare and care for the Western New York community when they need you most.

And thank you to our donors, sponsors, and volunteers for your continued support, helping us achieve our mission to advance the health of our community through your donations and support.

Sincerely,

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